



Service Tech, Inc.

HEATING & AIR CONDITIONING

PREFERRED CUSTOMER CLUB

Advantages of a Preventative Maintenance Plan:

- **Extend your Labor Warranty up to 5 years****

If you purchase a complete system from Service Tech, and keep our maintenance program each year, there is no labor charge for any repairs for up to 5 years. **That's four additional years, no labor charges at no additional cost to you!**

- **Protects your investment and extend the life of your equipment**

Reduces the likelihood of emergency calls.
Proper maintenance ensures peak efficiency of your system.
Prevents problems before they happen.

- **Minimizes energy consumption**

Proper adjustments and cleanings can reduce consumption up to 30%
Get more comfort for your energy dollar.

- **Recommended by the original manufacturer**

Maintenance is necessary for optimal operation and improves the quality of indoor air in your home.

- **Priority Service**

PCC members get prompt attention over all others
Same day, 24 hour service with **NO OVERTIME CHARGES!**
Should you ever need emergency service, you get it fast!

- **Trained and Certified Technicians**

Skilled professionals who work to the highest standards in the industry
Mandatory on-going training assures our PCC members of the highest skill levels in diagnosing, repairing, maintenance, and installation of HVAC equipment.

- **Transferable Membership**

Should you ever sell your property, the membership transfers to the new property owner.

Makes your property more marketable with a maintenance agreement

- **Member assurance pricing:** 15% discount on parts and \$10 off the current labor rate for all repairs. Replacement air conditioning and/or heating units may qualify for special rebates and/or financing rates. You will also receive \$50.00 off our RotoBrush duct cleaning service.

- **Multiple payment options**

Master Card - Visa - Discover - Cash - Personal or Business Checks

**** The new 5 Year Service Tech extended labor warranty program is available to all existing customers with full system installations in the last 24 month. The program begins 4-1-2015. In order to qualify for the extended yearly labor warranty, customers must renew the Preferred Customer Club program each year, and allow one of our Tech's to perform two maintenance visits on the covered equipment.**



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The semi-annual visit includes:

OUTDOOR SECTION

- ✓ Clean dirt, leaves, and debris from inside the outdoor unit cabinet.*
- ✓ Inspect outdoor coil and cabinet - clean as necessary.*
- ✓ Inspect fan motor and blades - lubricate as needed.*
- ✓ Inspect control box, associated controls, wiring and connections.*
- ✓ Inspect compressor and associated tubing for damage.*
- ✓ Check amperage draw.*

INDOOR SECTION

- ✓ Inspect blower assembly, fan belt, and motor.*
- ✓ Inspect indoor coil, drain pan, and condensate drain lines.*
- ✓ Inspect for gas leaks.
- ✓ Inspect burner assembly - clean and adjust as necessary.
- ✓ Inspect heat exchanger or heating elements.
- ✓ Inspect flue system - Carbon monoxide is dangerous.
- ✓ Inspect control box, controls, wiring, and connections.*
- ✓ Inspect air flow - check for leaks.*
- ✓ Inspect or replace filter.*
- ✓ Inspect ignition system and safety controls - clean and adjust as necessary.

WITH SYSTEM OPERATING

- ✓ Monitor for starting capabilities.*
- ✓ Check system for correct refrigerant charge.*
- ✓ Check system for correct amp draw.*
- ✓ Listen for abnormal noises.*
- ✓ Check system for correct gas pressure.
- ✓ Check duct work for dirt.*

Preferred Customer Information					
Customer Name:			Location Name:		
Billing Address:			Address:		
City:		State AL Zip	City:		State AL Zip
Phone:		Cell:	Phone:		Cell:
Email:			Email:		
We agree to provide a complete Preventative Maintenance and professional cleaning semi-annually for your HVAC equipment during the term indicated. Rates for Multiple Systems are for the same location only. Check One:					
Years					
# of Systems	1 Year		2 years (10% Savings)		
1	\$150.00 - \$75.00 Per System Per Maintenance Visit		\$270.00 - \$67.50 Per System Per Maintenance Visit		
2	\$255.00 - \$63.75 Per System Per Maintenance Visit		\$459.00 - \$57.37 Per System Per Maintenance Visit		
3	\$370.00 - \$61.66 Per System Per Maintenance Visit		\$667.00 - \$55.50 Per System Per Maintenance Visit		
4	\$488.00 - \$61.00 Per System Per Maintenance Visit		\$878.40 - \$54.90 Per System Per Maintenance Visit		
BRAND	TYPE	MODEL#	SERIAL#	LOCATION	FILTER SIZE
Special Instructions:					
Discover_____ MasterCard_____ VISA_____ Check#_____ Payment \$_____ Invoice #_____					
Credit Card # _____ Security # _____ Exp. Date: ___/___/___ Name on Card: _____					
Service Tech Approval:			Date:		Membership Start Date:
Customer Approval:			Date:		Membership End Date:

*Services that may be performed in the spring service appointment.

No repairs or improvements will be undertaken without your authority. Either party may terminate this service agreement upon 30 days written notice.